



# KASHISH PARASHAR

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## SKILLS

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Languages	Oracle SQL, PL/SQL, Java (Core), Html, Css
Repository/Project Management	Git, Bitbucket, Jira
Softwares	Zoho Analytics, Ms Office, Adobe Suite
Soft Skills	Cross Functional Teams Coordination, Communication, Presentation, Work and Team Management

## CERTIFICATIONS

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[Oracle Database SQL Certified Associate \(1z0-071\)](#)

[Oracle Database PL/SQL Developer Certified Professional \(1z0-149\)](#)

## EXPERIENCE

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Shivoham Infosolutions LLP. December 2022 – Present  
Client: StockHolding Corporation of India Ltd.

## MAINLINE PROJECTS

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**E-Stamping India** December 2022 – Present

Access Level: Read/Write Access on Government's E-Stamping Database

Responsibilities: Database Development, Maintenance and Optimisation.  
Report Creation and Data Fixing.  
Bug Fixing And Providing Pan India Support.  
Cross-Functional Team Coordination.  
Handling Escalations, Business Queries, and Emergency Situations.

Achievements: Reduced the Turnaround Time for Support Tickets By 50%.  
Developed a solution single-handedly to automate repetitive tasks and reuse code simplifying complex database transactions and avoiding humanised errors.  
Participated In Disaster Recovery (Dr) Drill Activities, Ensuring Database Switch during Disasters.

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**Business Intelligence (Zoho Analytics)** December 2022 – Present

Role: Dashboard Creation and Maintenance

Responsibilities: Developed And Maintained Comprehensive Dashboards for Management and the Inspector General Of Revenue (IGR).

Analysed E-Stamping Project Data To Provide Insights and Projections on Business Trends.

Enhanced Data Visualization Techniques to Improve Clarity and Decision-Making.  
Collaborated with Stakeholders to Ensure Dashboards met Analytical Needs and Business Objectives.

Achievements: Improved Management's Ability to Understand Business Trends and Make Informed Decisions.  
Provided Actionable Insights That Contributed To Strategic Planning and Operational Efficiency.

## IMPLEMENTATION PROJECTS

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### **Repository Management System (Bitbucket)**

Conducted extensive research on various version control systems to determine the best fit for the organization's needs.

Led the evaluation and selection process for a suitable version control system, culminating in the adoption of Bitbucket Data Centre.

Installed and configured Bitbucket Data Centre on-premise.

Responsible for creating projects, defining user access levels, and overseeing general project management tasks.

### **Project/Ticket Management System (Jira)**

Orchestrated the migration of projects from existing ticketing management systems to Atlassian's Jira, focusing on alignment with business requirements and optimizing project management processes.

### **Call Centre as a Service (CCaaS) (ConVox)**

Acted as the primary liaison between business stakeholders and the vendor during the development and implementation of the CCaaS project.

Managed project timelines, milestones, and resources to ensure timely delivery and quality implementation. Facilitated user acceptance testing (UAT) and coordinated training sessions for end-users post-implementation.

## EDUCATION

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Bachelor in Engineering (Information Technology), Mumbai University May 2017  
CGPA: 6.04

Diploma in Computer Technology, Directorate of Technical Education, Maharashtra May 2013

Percentage: 69.55%

High School, HSC Board, Maharashtra May 2011  
Percentage: 52.50%

Secondary School, SSC Board, Maharashtra May 2009  
Percentage: 82.60%

## INTERESTS

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Reading  
Music