**CURRICULUM VITAE**

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| **SHWETA SAWANT**  |
| **Email id:** shwetachalke26@gmail.com |
| **Contact No- 9987651808****Career Objective:**To secure a challenging position where I can effectively contribute my Knowledge of Banking with Finacle software. |
| **Total Experience: 11 Year's 3 Month****Work Experience:**

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| **Designation held** | **From**  | **To** | **Payroll Company** |
| TechnologyAnalyst | 10-Feb-22 | Currently Working | Infosys Ltd |
| Application Support | 11-Jan-21 | 29-Jan-22 | Nelito Pvt Ltd. |
| Application Support | 10-Oct-19 | 31-Dec-20 | Talent Takeaways Pvt Ltd. |
| Application Support L1 | 22-Feb-16 | 7-Oct-19 | Onwards Technologies Pvt Ltd. |
| PMS Executive | 20-Jun-14 | 18-Feb-16 | Sharekhan Ltd |
| Customer Support Executive | 1-Feb-13 | 17-Jun-14 | IDBI Intech |

**Currently working as Finacle Application Support for Finacle 10x Application.****Job Responsibilies*** Solving Different issues related to different modules in finacle including:-
* Account Opening till Closure Issues (i.e. saving, current, overdraft, Cash credit, and overdraft, Locker, secured and unsecured loans).
* Deposits/ Inventory movement/ Pay Order and Demand Draft issue.
* Clearing (Inward and outward clearing, returns & rejection etc).
* Loans and advances.
* Charge level set up through HPPTM as per bank requirement.
* Account opening set up( from placeholder,scheme code,GL code) as per bank requirement.
* Troubleshooting on Finacle errors to resolve branches Issues.(Simulating the same Issue in UAT Environment to get resolution).
* Executing update query in Finacle table to resolve Issues.
* Responsible for all the DEPLOYMENT (CUSTOM & PRODUCT) activity related to FINACLE application for TEST, UAT and PRODUCTION server.
* TO (Tech online) deployment from product team through APDM Tool.
* Providing data from tables as per request by bank Team.
* Replying branch mails with the desired solution
* Knowledge of End of process (EOD /BOD)
* Testing the case as per requirement mentioned in patch release note and analysing the system behavior.
* Monitoring NPA Loan/OD/CC interest application in Production server.( for that running com file,sql,script and procedure).
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**Additional skills**

* Willingness to work in team and hard worker.
* Ability to think logically.
* Good communication skills.
* Good attitude towards work.
* Ability to create credibility of trustworthiness.
* Disciplined & good etiquette.

**Technical Skills**

Operating Knowledge of Finacle.

* Language : Basic knowledge in SQL and Unix
* Packages : MS Office : Word, Excel, Power Point, Tally ERP 9.
* Ticketing Tool : HP- SM ( HP Service Manager )

**Awards Received**

* Received Daily Star Performer from HP for contribution towards Service desk.
* Received Certificate of Appreciation for amazing performance on call towards service from IDBI Intech.

**Educational Qualifications**

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| Sr. No | Qualification | Board/University  | School/College Name | Year of passing | Percentage |
| 1 | PGDIT | Mumbai University | Mumbai University | 2012 | 62% |
| 2 | B.com | Mumbai University | K.B.P College, Vashi | 2011 | 63% |
| 3 | HSC | Mumbai Board | K.B.P College, Vashi | 2008 | 58% |
| 4 | SSC | Gujarat Board | Kelakar vaze School | 2006 | 71% |

**Personal Profile :**

**Name:** Shweta Chalke.

**Address:** Panvel - Navi Mumbai

**Current Location:**  Navi Mumbai

**Preferred Location:** Mumbai

**Date of Birth:**  26/07/1991

**Gender:** Female

**Marital Status**: Married

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| **Nationality:** | Indian |

**Languages Known**: English, Hindi, Marathi, and Gujarati.

**Total Work Experience:** 11 Year's 3 month

**Declaration :**

I hereby declare that the above-mentioned information is correct up to my knowledge and I bear the responsibility for the correctness of the above-mentioned particulars.

Date: 19-Apr-2024

Place: Sion